

SG ENABLE

Inclusive society, Enabled lives.

Hospital-to-Work (H2W) Programme SG Enable, Singapore

Programme

- **About SG Enable**
- **Overview of Hospital-to-Work (H2W) Programme**
- **Mainstreaming H2W**
- **Success Stories**

About SG Enable

- An agency established by the Ministry of Social and Family Development (MSF) in 2013 to serve persons with disabilities (i.e. those with **physical disabilities, visual impairment, hearing impairment, autism and intellectual disabilities**)
- Charity and Institution of Public Character (IPC)

Inclusive Society, Enabled Lives

EMPOWER



Persons with disabilities and caregivers via timely access to **information and referral services, grants and support.**

ENHANCE



Employability and employment opportunities for persons with disabilities seeking assistance.

ENGAGE



The **family, community, stakeholders and public** in enabling persons with disabilities as integral members of society.

Disability Types

Can be congenital, acquired, singular or multiple



Sensory

Hearing:

Partial/complete hearing loss in one or both ears

Vision:

Significant visual loss that cannot be corrected by the use of optical lens, medical or operation



Physical

Partial/total loss of bodily functions

- Ability to walk
- Fine motor skills

Partial/total loss of a body part



Intellectual

IQ 70 & below

Skills limitation:

- Math
- Problem solving
- Communication
- Social judgement



Developmental Delays

Autism

Down Syndrome

PERMANENT & CERTIFIED

SG ENABLE

Inclusive society, Enabled lives.

Overview of Hospital-to-Work Programme

How a client with acquired disabilities may be re-integrated into the workforce



Hospital-to-Work (H2W) Pilots

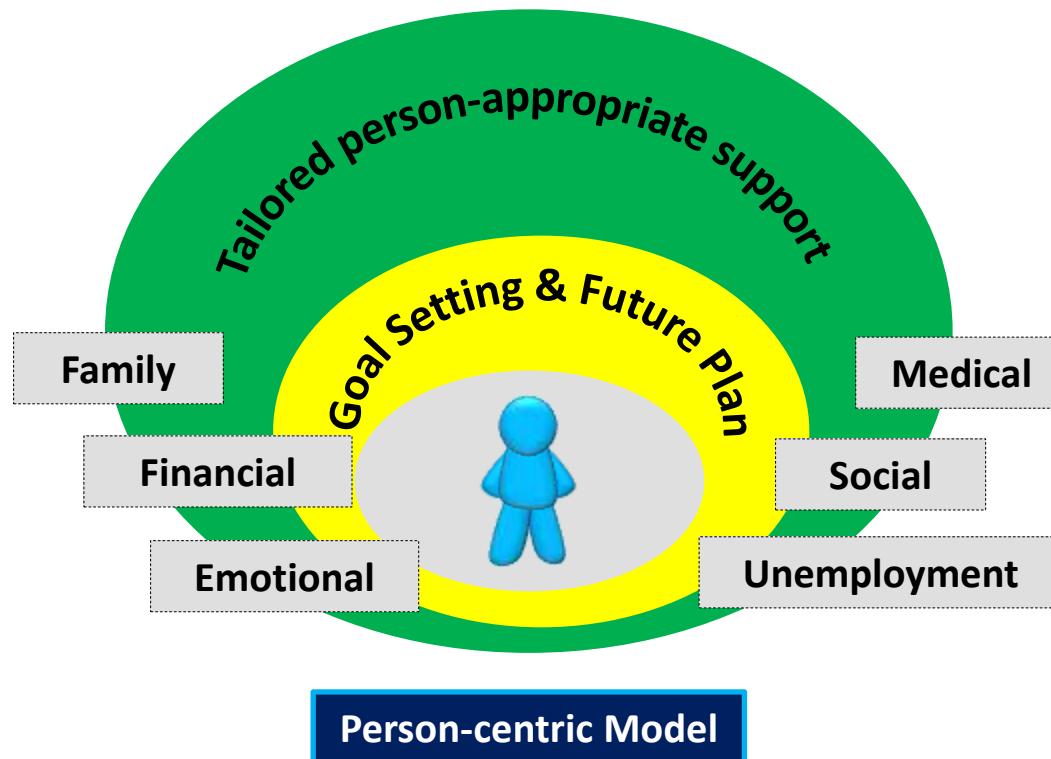
- We can do more; e.g. 1200 persons annually acquired disabilities through amputations
- Based on stakeholder feedback (e.g. medical social workers), persons with acquired disabilities faced difficulties in securing and sustaining employment
- H2W pilots were developed to support this group into employment
- H2W pilots were launched in January 2015 with a 2 year programme period
- Pilots helped clients:
 - Accept disabilities and calibrate employment expectations
 - Strengthen family, social and natural support
 - Receive coordinated service from health/social service professionals, training providers and employers
 - Focus on vocational development with employment as the main objective

Client-centric approach

Providing persons with **acquired disabilities** with support and opportunities to overcome challenges in gaining employment

Client-centric Approach

Support is flexible, integrated, personalised and responsive to meet personal needs and goals.



H2W Pilot Outcomes



- 250 clients served with 130 (52%) placed in employment
- 65% of placements sustained employment for more than 3 months

Nurul Arina, has bilateral hearing loss and works as an office administrator



SG ENABLE

Inclusive society, Enabled lives.

Mainstreaming Hospital-to-Work

Launching the Hospital-to-Work (H2W) Programme

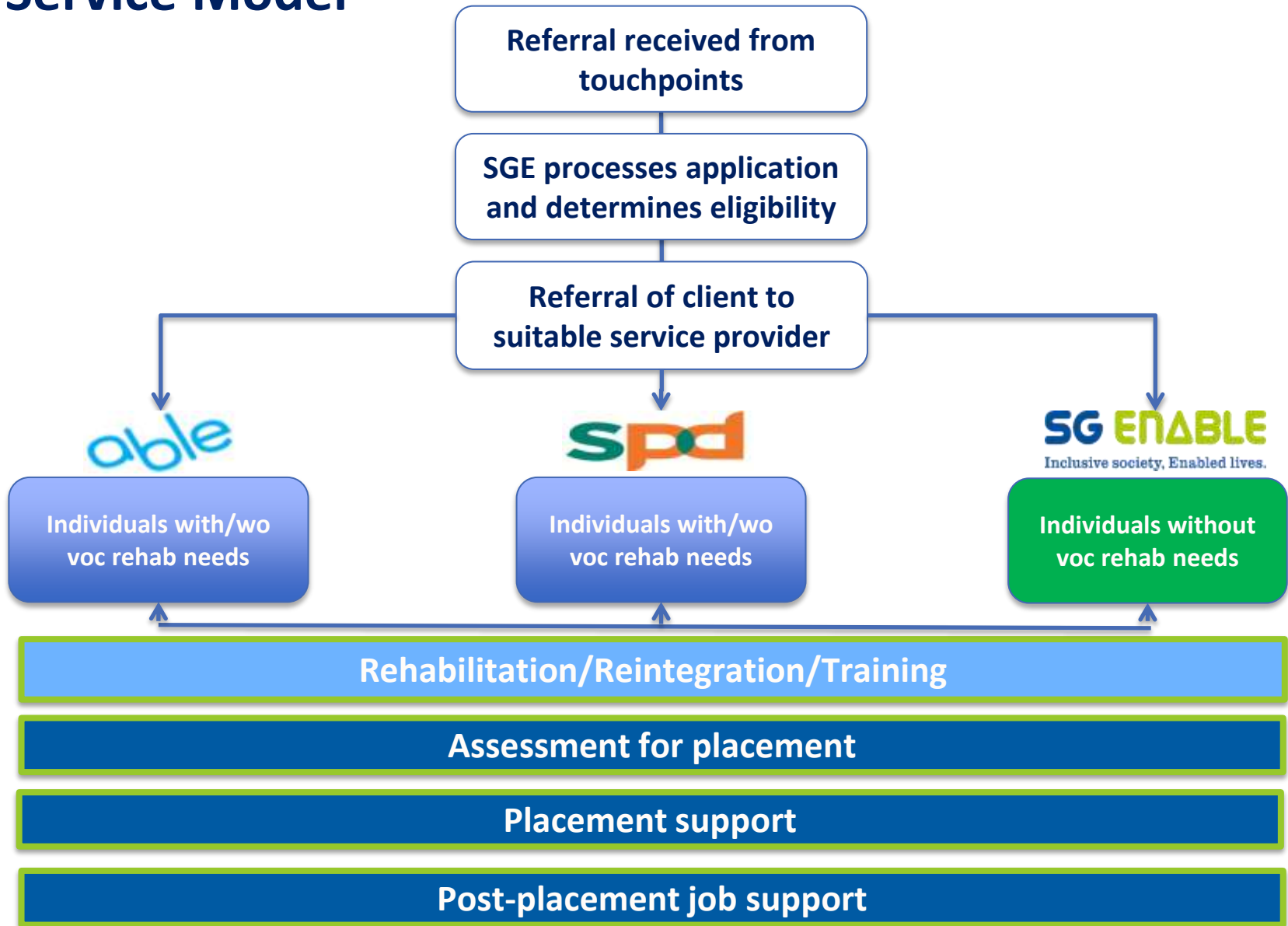
A structured referral process for touch points and clients

A standard service model with a case management support

National branding to enhance outreach

An alliance of service providers to provide options and increased caseload capacity

Service Model



SG ENABLE

Inclusive society, Enabled lives.

Success Stories

Fauzi's Success



Before H2W :

- Cognitive, speech and physical impairments from accident
- Unemployed
- Lack social skills

H2W Assistance :

- Coordinated skills training in office skills and customer service
- Developed social and communication skills
- Interview skills training

Successful Outcomes :

- Increased confidence and positivity
- Continued social skills training
- Employed as an Operations Assistant

Jane's Success



Before H2W:

- Lost three gangrene-infected toes
- Unemployed for over 3 years
- Financial difficulties
- Emotional troubles

H2W Assistance :

- Social and emotional support
- Financial management
- Office skills courses

Successful Outcomes :

- Regained confidence
- Employed as an Administrator
- Independent

Ya Ting's Success



Before H2W:

- Lymphoblastic leukemia affecting both ears
- Unemployed
- Lacked confidence and direction

H2W Assistance :

- Social and emotional support
- Accounting training
- Interview skills training

Successful Outcomes :

- Regained confidence
- Developed skills in administration
- Employed as a Microfilm Officer
- Completed accounting course

SG ENABLE

Inclusive society, Enabled lives.

Programme Video

SG ENABLE

Inclusive society, Enabled lives.

Thank You